Ship Goods

Young Brothers, Limited (YB) is the only regularly scheduled common carrier authorized by the State of Hawaii to transport your goods over water (by barge) from one island to another. Young Brothers, Limited regularly services the following ports:

- Hilo, Hawaii
- * Kawaihae, Hawaii
- * Kahului, Maui
- * Kaunakakai, Molokai
- Nawiliwili, Kauai
- Kaumalapau, Lanai

The rates and services reflected in the company's operations tariff are closely regulated by the Hawaii Public Utilities Commission to ensure that you receive fair, efficient and economical services.

Where Do I Begin?

Young Brothers services the full spectrum of cargo from one carton through an entire barge load. Begin by planning your shipment as early as possible.

- Quick Reference Checklist
- Reservations
- Cost To Ship Goods
- YB Equipment Available for Use
- Preparing Your Shipment
- Preparing Your Paperwork
- Tendering Your Cargo
- Picking Up Your Goods
- Hazardous Cargo
- Insurance and Claims

Quick Reference Check List for Shipping Goods

Listed below are some simple steps to follow to ship goods with Young Brothers:

- ➤ Plan your shipment as early as possible.
- Make a reservation, if necessary
- Properly package, label and prepare your cargo.
- > Drop off your cargo on the proper delivery date as indicated when making a reservation or following the recommended delivery schedule
- ➤ When tendering your cargo to Young Brothers, you will be required to complete a Bill of Lading
- ➤ Payment may be made either at time of delivery to Young Brothers or at time of pick up from Young Brothers.
- ➤ When picking up your cargo, inspect cargo prior to leaving the facility.

Reservations are **REQUIRED** for the following types of cargo:

- Vehicles
- Roll On/Roll Off equipment (Any equipment on wheels, excluding cars and trucks)
- Containers
- Flatracks
- Platforms
- Motorcycles
- Bonded Cargo
- Cargo requiring Permits, explosives class 1.1, 1.2 and 1.5, hazardous waste cargo
- Livestock

Cost To Ship Cargo

Cargo pricing is rated according to the different commodities in the tariff based on the type, measurements and packaging of cargo being shipped. (See the Young Brothers' Tariff 5A for more information.)

YB Equipment Available for Use

Customers shipping through Young Brothers may use Young Brothers' furnished equipment provided the rules and regulations of Tariff No. 5-A are followed. Customers planning to use YB equipment should call for reservations. The following equipment is available for customer use based on availability.

- "G" Van
- 20-Foot Dry Container
- 40-Foot Dry Container
- 20-Foot Flatrack
- 20-Foot Platform

- 40-Foot Platform
- 20-Foot Refrigerated Container
- 40-Foot Refrigerated Container
- 20-Foot Chassis
- 40-Foot Chassis

"G" Van

Description	Length	Width	Height
External Dimensions	5'8" (68")	7'1" (85")	6'8" (80")
Internal Dimensions	5'2" (62")	6'9" (81")	6'1" (73")
Door Opening Dimensions		6'9" (81")	5'10" (70")
Internal Capacity	218 Cubic Feet		
Weight Specifications	TARE: 1,70	00 lbs. Maximum	: 8,000 lbs.

20-Foot Dry Container

Description	Length	Width	Height
External Dimensions	20' (240")	8' (96")	8'6" (102")
Internal Dimensions	18'8" (224")	7'8" (92")	7'10" (94")
Door Opening Dimensions		7'8" (92")	7'6" (90")
Internal Capacity	1,120 Cubic Feet		
Weight Specifications	TARE: 5,00	0 lbs. Maximum:	40,000 lbs.

40-Foot Dry Container

Description	Length	Width	Height
External Dimensions	40' (480")	8' (96")	8'6" (102")
Internal Dimensions	39'6" (474")	7'8-1/2" (92.5")	7'10" (94")
Door Opening Dimensions		7'8" (92")	7'6" (90")
Internal Capacity	2385 Cubic Feet		
Weight Specifications	TARE: 8,07	0 lbs. Maximum:	65,000 lbs.

20-Foot Flatrack

Description	Length	Width	Height
External Dimensions	20' (240")	8' (96")	8'6" (102")
Internal Dimensions	18' (216'')	6' (72")	7'3" (87")
Internal Capacity	783 Cubic Feet		
Weight Specifications	TARE: 4,00	0 lbs. Maximum:	40,000 lbs.

20-Foot Platform

Description	Length	Width	Height
	20' (240")	8' (96'')	Cargo Height (not
External Dimensions			to exceed 8'6")
Capacity Based on Dimensions above		1360 Cubic Fe	eet
Weight Specifications	TARE: 3,00	0 lbs. Maxin	num: 40,000 lbs.

40-Foot Platform

Description	Length	Width	Height
	40' (480'')	8' (96")	Cargo Height (not
External Dimensions			to exceed 8'6")
Capacity Based on Dimensions above	2720 Cubic Feet		
	TARE: 11,012 lbs. Maximum: 65,000 lbs.		
Weight Specifications	Payload: 53,988 lbs.		
Note: These platforms are modified Flatracks. We strongly recommend that the cargo be			
centered on the device and the weight be evenly distributed.			

20-Foot Refrigerated Container

Description	Length	Width	Height
External Dimensions	20' (240")	8' (96")	8'6" (102")
Internal Dimensions	18'3/8"	7'5-1/8" (89.13")	7'5-9/16"
	(216.38")		(89.56")
Door Opening Dimensions		7'5-1/8" (89.13")	7'1-7/8" (85.88")
Internal Capacity	955 Cubic Feet		
Weight Specifications	TARE:	6,764 lbs. Maximun	n: 38,034 lbs.
	Marine Connectors are required.		
Power Requirement	240 Volts/60 Hertz/3 Phase Plug (MIPCO)/30 Amps		
Temperature Range	-1	8C to 20C 0F	to 68F

Note 1) Thermo King, Daikin, and Sabroe Units have Fahrenheit settings.

Note 2) Seacold units have Celsius settings

40-Foot Refrigerated Container

Description	Length	Width	Height	
External Dimensions	40' (480")	8' (96'')	8'6" (102")	
Internal Dimensions	38' (456'')	7'6-1/2" (90.5")	7'3-1/16" (87.06")	
Door Opening Dimensions		7'6-1/2" (90.5")	7'2-3/4" (87.75")	
Internal Capacity		2078 Cubic Feet		
Weight Specifications	TARE: 10,320 lbs. Maximum: 65,000 lbs.			
	Marine Connectors are required.			
Power Requirement	240 Volts/60 Hertz/3 Phase Plug (MIPCO)/30 Amps			
Temperature Range	0F to 68F			
Note 1) Thermo King, Daikin, and Sabroe Units have Fahrenheit settings.				

20' Chassis

Description	Length	Width	Height
External Dimensions	24'-29' varies	8' (96")	52" avg.
Weight Specifications	TARE: 6,500 lbs. avg. Maximum: 50,000 lbs.		
Note 1) Maximum weight rating may vary, consult YB port.			

40' Chassis

Description	Length	Width	Height
External Dimensions	40' 6" varies	8' (96")	52" avg.
Weight Specifications	TARE: 6,500	lbs. avg. Maximun	n: 65,000 lbs.
Note 1) Maximum weight rating may vary, consult YB port.			

Preparing Your Shipment

Shipments should be properly packaged, boxed or crated to ensure successful delivery of goods at the port of destination. At the time of delivery to Young Brothers, if it is determined that the shipment is not safe for handling, the shipment may be rejected. Cargo that is too heavy to be manually lifted, must be forkliftable.

To ensure your shipping experience is a pleasurable one, please consider the following items prior to shipping:

- **Proper Packing** Consideration should be given to both the interior and exterior packing to ensure the shipment can withstand the normal strain during transportation.
- Nature of Product You should consider the characteristics of the product. The product may require special interior protection (i.e., cushioning for fragile goods), moisture proofing for moisture-sensitive goods or rust proofing for goods that are susceptible to oxidation. Articles that are fragile require both a strong container and adequate

- cushioning between each piece and the container. Each piece should be wrapped separately.
- Size, Weight and Marking of Package The size and weight of your cargo may determine how you ship your product.
- **Standardization and Unitization of Package** The unit load system (i.e. pallets or shrink packages) of packed goods can reduce loss or damage.
- Hazardous Materials/Waste When hazardous materials or waste are shipped, all packages must be marked, labeled, placarded, and secured in accordance with the Code of Federal Regulations (CFR 49). It is the customer's responsibility to be familiar with the CFR 49 and have knowledge of the proper markings, labels, and hazardous classification. In addition to the Bill of Lading, a Hazardous Shipping Certification must accompany the shipment.
- Container Shipments Customers should consider the following: Are the individual goods properly packaged? Is the container in good condition? Are the goods adequately stowed in the container? Is the weight evenly distributed? Are the contents properly secured inside the container?
- Packing of Individual Goods to be Containerized Generally, packing and stowage of goods for containers should have adequate protection against some degree of moisture (humidity) and must be prepared as such.
- Securing Pallet Loads Cargo should be palletized PRIOR to delivering a shipment. Young Brothers does not provide pallets. It is recommended to consult the yellow pages under "Pallets and Skids", if you do not own any pallet. When palletizing, the customer must consider the following:
 - Cargo should be kept within the confines of the pallets and pallets must be in good condition as to withstand normal forklift handling.
 - All pallets loads must be secured by either heavy-duty twine (string is unacceptable and cargo could be rejected for shipment), metal strapping or shrink wrap.
 - o In the case of heavy-duty twine or metal strapping, the cargo must be secured to the pallet on all four sides.
 - o In the case of shrink wrap, all four sides and the top must be covered. It is recommended that a pallet load be shrink wrapped a minimum of two times including the top and the shrink wrap be hooked onto each corner of the pallet in order for the cargo to be properly secured.
- Packing in Reefers Refrigerated containers must be *pre-chilled* before cargo can be loaded into the reefer. Failure to pre-chill reefers can result in spoilage of perishable goods, which will not be covered by cargo insurance. *Packing inside the reefer must allow for proper air circulation and uniform cooling within the entire container.*

Spoilage resulting from blockage of air circulation will also not be covered by cargo insurance.

- Customers and/or their agents are responsible for proper setting of reefer temperature.
- Labeling To help ensure proper delivery at the port of destination, shipments must be clearly marked and displayed in bold plain letters in permanent ink. Markings should be legible and include the name and address of the consignee and destination. It is recommended that the marking should be on an 8 1/2" x 11" paper on at least two sides of the shipment. All old markings should be removed from the shipment to avoid confusion.

Preparing your Paperwork - How To Fill Out a Bill of Lading

When delivering your cargo to Young Brothers for shipment, a Young Brothers' Bill of Lading must accompany the shipment. The Bill of Lading is a contract between the carrier (YB) and shipper (customer) and should be properly completed. It is very important that each customer provide YB with the following information:

- Name, address and telephone number of both the shipper and the consignee.
- **To** (Port of Origin) and **From** (Port of Destination).
- Payment Indicate how freight charges are to be paid:
 - o **Prepaid** Pay at time of delivery to the port of origin,
 - o Collect Pay at time of pick up at port of destination, and
 - **Charge** Charge either shipper account or consignee account (Need account number).
- Number of packages/pieces, an accurate description of the goods being shipped, value* (if would like additional insurance), weight and cubic measurements of the shipment.
- Shipper's Signature

Departure Information - Tendering Your Cargo

Prior to arriving at Young Brothers to deliver your cargo, the following items should be done:

- Cargo should be properly packaged
- Cargo should be properly marked with Consignee Name and Address
- The customer should have available all the information required on the bill of lading.
- If reservations are needed, it should be made and delivery should occur as advised.

Cargo should be dropped off on the appropriate day according to the delivery schedule for your particular sailing to the port of destination. Upon arriving at the Young Brothers' pier, a Security Officer will direct you to the proper location to drop off your cargo.

The Freight Clerk will inspect your cargo to ensure its properly prepared for shipping. The Freight Clerk will notate measurements and exceptions of cargo on the bill of lading. *Cargo

requiring forklift assistance will be off-loaded from your vehicle by a Young Brothers' Machine Operator. Cargo that needs to be manually handled must be off-loaded by the customer. If more than one person is required to handle cargo, please bring with you additional assistance. A copy of the Bill of Lading will be provided to you as a receipt, the Bill of Lading number may be used for future reference to your shipment.

If you would like to pay for the shipment at this time, the Freight Clerk will direct you to the Customer Service Office. Young Brothers accept cash, check or credit card for payment.

Upon exiting the pier facilities, the copy of the bill of lading should be shown to the Security Officer.

Young Brothers reserves the right to refuse to handle any cargo that it deems not safe for handling.

Arrival Information - Picking Up Your Goods at the Port of Destination

Generally, goods are available the day after barge arrives at the Port of Destination. Perishable items are available on the day the barge arrives. To confirm your goods arrival and availability, you may call the port of destination as follows:

Cargo Availability

Honolulu	(808) 543-9311	Kauai	(808) 245-4051
Hilo	(808) 935-8903	Lanai	(808) 565-6626
Maui	(808) 877-6511	Kawaihae	(808) 882-7244
Molokai	(808) 553-5431		

To pick up your goods, please go to the Customer Service Office at the Port of Destination. If the shipment is COD "Collect On Delivery", you will be required to pay for your shipment at this time.

As part of the delivery process, please inspect your cargo with the Freight Clerk. Upon signing off on the bill of lading with the Freight Clerk, a Machine Operator (if cargo is forkliftable) will load your cargo into your vehicle.

Upon exiting Young Brothers facility, show your blue copy of the bill of lading to the Security Officer.

Goods not picked up within two days from the barge arrival in the port of destination will be charge appropriate storage charges as per Tariff 5A.

Mahalo for shipping with Young Brothers - Serving Hawaii since 1900!

Hazardous Cargo

The United States Department of Transportation regulates the transportation of hazardous materials. Hazardous materials are such items as explosives, compressed gases, flammable or combustible liquids of all kinds, flammable solids, oxidizers, poisons, radioactive materials and corrosive materials.

Listed below are specific examples of these products. While these are the most common products that are hazardous materials there are still many others not included on this list. To find out if a product is a hazardous material, look at the Material Safety Data Sheet (MSDS) for the product under the section entitled "DOT Information" or "Regulatory Information." (You can get an MSDS for the product from the manufacturer, wholesaler or distributor of the product.)

To ship a hazardous material by Young Brothers, the customer must fill out a Bill of Lading for the shipment and also a Young Brothers Hazardous Materials Shipping Certification. This form is available from the Customer Service Department in Honolulu, or from your local YB office on the neighbor islands. Information for filling out the certification can be found on the MSDS. Federal regulations hold the shipper (customer) responsible for the correct documentation, packaging, labeling, placarding, and marking of the hazardous cargo. Federal regulations require Young Brothers to screen shipments of hazardous materials for compliance with federal regulations.

When shipping hazardous waste a customer must furnish a completed "Uniform Hazardous Waste Manifest" along with the Young Brothers' Hazardous Materials Shipping Certification, and Bill of Lading. Young Brothers' EPA identification number is HIR000060046.

Used oil is not technically speaking a hazardous material, but its transportation is regulated by the State of Hawaii, Department of Health. All used oil shipments require a "Non-Hazardous Waste Manifest" and a Young Brothers Bill of Lading. This documentation must include the Used Oil Permit number and the EPA ID number of the customer, and of Young Brothers. Young Brothers' Used Oil Permit number is UO-010-01.

For further information call the Customer Service Department at 543-9447 or YB's Safety and Environmental Administrator at 543-9398.

Examples of Hazardous Materials

Fireworks Poisons Motorcycles
Oxygen Propane Gasoline
Hazardous Waste Pesticides Acids

Explosives Swimming Pool Some Fertilizers

Ammonium Nitrate **Treatment Chemicals** Diesel Automobiles Nitrogen Batteries Ammunition Herbicides Road Flares Paint Any Product Under Charcoal **Epoxy Products** Pressure **PCBS** Acetylene Vikane Hot Asphalt

Solvents X-Ray Equipment

Cargo Insurance and Filing Claims

Included in your freight charges is a premium for cargo insurance. Young Brothers' Tariff 5-A is an insured tariff, which means that damages are claimed against your own cargo insurance. YB makes the insurance available to you at a reduced rate.

If damage occurs or your cargo is lost, you may file a claim under your cargo insurance. The claim will be handled through a claims adjuster, who has been appointed by the cargo insurer.

Listed below are some of the key points to remember when you are filing a claim.

- You must notify the cargo insurer that you intend to file a claim within **60 days** after your cargo is delivered or should have been delivered. Verbal notification can be made through the Young Brothers' Port Manager or Freight Clerk.
- You must file a claim form, which you can get from this website or any Young Brothers' office.
- You must include all documents listed in the instruction sheet.
- You must include documents establishing the value of the lost or damaged cargo.
- You have three (3) days after delivery to claim for any concealed damage. This is damage hidden from obvious view at the time of delivery of the cargo.
- You should expect to receive a payment for your loss within 30 days after filing **all** your required documents.