



October 13, 2015

RE: Handling of Livestock at Young Brothers Pier

Dear Valued Customer:

Young Brothers shares with its customers the aim of safe, clean, and efficient shipment of cargo. Toward that aim, all harbor users of Young Brothers' facilities, including animal handlers and shippers, must comply with the United States Clean Water Act, regulations promulgated thereunder by the United States Environmental Protection Agency (EPA), State of Hawai'i Department of Health regulations, and Young Brothers' tariff.

To meet these requirements at any facility of the Harbors Division of the State Department of Transportation (DOT-H) operated by Young Brothers (YB facility), all livestock handlers and shippers must comply with the measures listed below:

- Thoroughly clean any spillage of animal waste and dispose of the waste at an off-site location. Cleaning includes sweeping and removing waste that has fallen onto the pier when transferring animals from one holding device to another device. NO WATER is allowed in the cleaning process at a YB facility.
- Thoroughly clean any animal shipping or holding device after each use before leaving the device at a YB facility or tendering an empty device for shipping. Cleaning at a YB facility includes removal of any animal waste, soiled bedding, and leftover feed by broom or shovel. NO WATER is allowed in the cleaning process at a YB facility.
- Bring your own trash receptacles and cleaning equipment each time you are delivering or picking up animals.
- Do not throw any animal waste (including soiled bedding and feed) into the ocean or in any trash receptacle on the pier.
- Clearly label privately-owned animal shipping or holding devices left at the pier with the name and contact number of the device owner.
- Configure shipping or holding devices to prevent the discharge of livestock waste from any such devices onto any YB facility or Young Brothers vessel and/or into surrounding waters.

Failure to comply may result in fines levied by the EPA and/or DOT-H, or accessorial charges for cleaning and other actions taken by Young Brothers. In addition, Young Brothers will reject devices that do not adequately prevent animal waste discharges. Such devices will not be allowed to sail or remain at a YB facility until corrective actions are taken. Thank you for your cooperation.

Sincerely,

/s/Dean A. Kapoi  
Dean A. Kapoi  
Vice President, Terminal Operations