



September 25, 2015

Dear Valued Customer:

RE: Payment Card Industry Data Security Standard

As a measure to safeguard your credit card information, **effective October 1, 2015**, Young Brothers Limited will no longer process payments via electronic mail (email). Consistent with our prior practices, we will continue to take credit card payments via the telephone as follows:

For *customers who have established credit accounts with Young Brothers*, please call any of the following Accounts Receivable personnel:

- Kauvei Ahokovi 808.543.9305
- Megan Ishikawa 808.543.9342
- JoAnn Head 808.543.9381

For *customers who do not have Young Brothers credit accounts*, please continue to call your local Young Brothers office to make credit card payments for freight and other charges by telephone.

If you wish, we will provide you with an electronic receipt for payments made by telephone. No credit card information will be displayed on these electronic receipts.

We apologize for any inconvenience this procedural change may cause. If you have any questions, please contact us. We appreciate your business.

Sincerely,

/s/ P. Roy Catalani
P. Roy Catalani
VP Strategic Initiatives and External Affairs